

MATERIAL - Warranty Requirements

(For standard Material Warranties of 1 to 5 years only)

Polyguard Products offers a standard Material Warranty of up to 5 years.

Please follow the terms and conditions below.

The following documentation & information is required:

- A completed Architectural Warranty Application
 - a. Complete all sections of the warranty application:
 - 1) Project & Project Type
 - 2) Owner *(include all contact info)*
 - 3) Installer *(include all contact info)*
 - 4) Architect/Engineer *(include all contact info)*
 - 5) Consultant *(include all contact info) (If there is no consultant on the project, please list "N/A")*
 - 6) General Contractor *(include all contact info)*
 - 7) Distributor *(include all contact info)*
 - 8) Type and Amount of Material Used *(list batch numbers for any fluid-applied products)*
 - 9) Accessories
 - *Include all accessories required with the system including quantities of drainboard or protection board when required. If protection or drainboard is by others then note what was used in the additional notes section on page 2 of the application.*
 - 10) Surfaces/Substrates
 - 11) Dates
 - 11a. Installation Completion Date
 - 11b. Substantial Completion Date*

NOTE: these 2 dates will not be the same date.
** When needing a warranty by Substantial Completion Date per statement on Specification, both dates are required.*
 - 12) Specification Requirement acknowledgment
 - 13) Warranty Requested *(select term according to specification requirement)*
 - 14) Email Address for Warranty Issuance
 - 15) Signature *(complete entire section)*
- A copy of the Project Specification.

The completed Warranty Application & Specification must be submitted to archtech@polyguard.com before Polyguard reviews and commits to providing the warranty.
- Verification that the distributor has been paid by the contractor for installed products.

(As a courtesy to our distributors, Polyguard will contact the distributor)
- The applicator shall have at least three (3) years of experience in applying the types of specified materials; and specifically accepted in writing by Polyguard Technical Services Department. Certain projects may require Polyguard's applicator training.
- Polyguard products and accessories shall be installed as part of the system and according to manufacturer specifications, recommendations and details. System products not supplied by Polyguard require written approval by Technical Services Department prior to installation.

Please **DO NOT** use this application for:

- Material Warranties greater than 5 years*
- Material & Labor Warranties*

**Email our Technical Services Department at archtech@polyguard.com for required application.*